

Course Catalog: AvaSure Virtual Education – Live!

AvaSure introduces Live Virtual Education, designed to fit seamlessly into your world. Now, you and your team can join regularly offered interactive training sessions led by our expert Clinical Education and Customer Success teams.

Catch AvaSure Live Education classes the 4th week of each month.

AvaSure Analytics – 1 Hour

At AvaSure, our dedication to providing the best for our customers drives everything we do. **AvaSure analytics™ portal** offers our customers a smooth data experience and provides crucial insights that propel their virtual care programs to the next level.

Who should attend?

Program Leads, House Supervisors (or Program Gatekeepers), Unit Level Leadership, Quality and Safety analyst and leadership

Join our live education to:

- **Learn how you can** uncover deeper insights **by comparing data across hospitals**, care units, and virtual safety attendants for comprehensive analysis.
- **See how you can** stay informed with hourly data, keeping you in sync with your program's performance.
- **Discover how you can** benchmark your program **against 800+ hospitals to see how you stack up**.

Program Champion – 30 Mins

Become an AvaSure program champion! This comprehensive class provides a deep dive into the AvaSure program, equipping you with the knowledge and skills to become a program champion within your hospital.

Who should attend?

Program Champion Nursing Unit Staff: Unit Managers, Charge RN, Nurse Educators. Each nursing unit should send several representatives from all shifts.

What you'll learn:

- **Master the AvaSure program:** Gain a thorough understanding of AvaSure's features and functionalities.
- **Hospital workflows & policies:** Learn how to integrate AvaSure seamlessly into your hospital's existing workflows and align it with your specific policies.
- **Champion best practices:** Develop the expertise to guide and support your colleagues in effectively utilizing AvaSure.

Transitional Care – 30 Mins

This essential training equips care/case managers with the knowledge and tools to leverage the AvaSure TeleSitter for seamless patient transitions from hospital to subacute nursing, rehabilitation, or long-term care facilities.

Who should attend?

Case Manager, LSW

What you'll gain:

- **TeleSitter for Transitional Care:** Gain a comprehensive understanding of how TeleSitter can enhance patient safety and well-being during discharge.
- **Effective Communication Strategies:** Learn key messaging to effectively communicate program benefits to patients and receiving facilities.
- **Streamlined Transition Process:** Discover strategies to facilitate timely discharges and minimize disruptions for patients.

Dashboard – 1 Hour

Take control of your virtual care program with this live training session on the AvaSure Administrator Panel and Dashboard 24 Hours.

Who should Attend?

Program Leads, House Supervisors (or Program Gatekeepers), Unit Level Leadership, Quality and Safety analyst and leadership

In this session, you can expect to learn:

- **How to navigate with ease:** Get a comprehensive tour of the AvaSure Administrator Panel/Dashboard 24 Hours layout and functionalities.
- **The data at your fingertips:** Discover how to access and analyze program data to optimize performance.
- **User management made simple:** Learn how to add, edit, and manage user permissions within the AvaSure program.
- **Live Q&A:** Our instructors will be available to answer your questions and ensure you feel confident using the Administrator Panel/Dashboard 24 Hours

Virtual Safety Attendant Advancement Training – 1 Hour

This comprehensive training program equips virtual safety attendants with the advanced skills and knowledge to excel in their roles.

Who should attend?

Experienced Virtual Safety Attendant, Virtual Safety Attendant Manager

What you'll gain:

- **Master advanced features:** Explore advanced functionalities within the AvaSure software to maximize your efficiency and effectiveness.
- **Empowerment for success:** Develop strategies to confidently handle complex situations and elevate your patient interactions.
- **Communication mastery:** Refine your communication skills to foster trust, collaboration, and positive patient outcomes.