

## Index of Customer Generated Documents

April 2021

Abbe, J. R., & O'Keeffe, C. (2020). Continuous Video Monitoring: Implementation Strategies for Safe Patient Care and Identified Best Practices. *J Nurs Care Qual.* <https://doi.org/10.1097/NCQ.0000000000000502>

Ackerson, B. (2017a). *Ensuring Safety From Afar: The Virtual Sitter Solution.* Topics in Patient Safety. Retrieved 4 from [https://www.patientsafety.va.gov/PATIENTSAFETY/features/Ensuring\\_Safety\\_From\\_Afar.asp](https://www.patientsafety.va.gov/PATIENTSAFETY/features/Ensuring_Safety_From_Afar.asp)

Ackerson, B. (2017b). *Ensuring Safety From Afar: The Virtual Sitter Solution.* [https://www.patientsafety.va.gov/PATIENTSAFETY/features/Ensuring\\_Safety\\_From\\_Afar.asp](https://www.patientsafety.va.gov/PATIENTSAFETY/features/Ensuring_Safety_From_Afar.asp)

Ackerson, B. (2018). Cincinnati VA Remote Video Surveillance Journey. In. Grand Rapids, MI.

Ackerson, B. (2019). A Trailblazer's Road to Success. In. Grand Rapids, MI.

AHRQ. (2017, February 2017). *Guide to Patient and Family Engagement in Hospital Quality and Safety.* Retrieved May 10 from <https://www.ahrq.gov/professionals/systems/hospital/engagingfamilies/index.html>

Anderson, E. (2018). AvaSys TeleSitter Implementation. In. Grand Rapids, MI.

Angeletti, A. (2017). Avasys Adoption and Stories from the Frontlines. In (pp. 11). Folsom, CA: Dignity Health, Mercy Hospital of Folsom.

Araki, J. (2020). *Henry Mayo Newhall Hospital Unveils New Technology For The Betterment of Patients.* KHTS. <https://www.hometownstation.com/health/henry-mayo-newhall-hospital-unveils-new-technology-for-the-betterment-of-patients-315889>

Arnold, B. (2020). *Patient-Minding Robots' at Some PRMC Bedsides.* Hill Country Community Journal. [https://www.hccommunityjournal.com/article\\_207c324a-0801-11eb-8ffe-076a6dfbee15.html](https://www.hccommunityjournal.com/article_207c324a-0801-11eb-8ffe-076a6dfbee15.html)

Bair, D. K. (2017). AvaSys: Neonatal Applications. In B. Health (Ed.), (Vol. PowerPoint Presentation). Grand Rapids, MI.

Bandy, A., Dreher, M. C., Overholt, S., & Pforr, S. (2014, October 23, 2014). *AvaSure: AvaSys at Carle Foundation Hospital* [YouTube Presentation]. <https://www.youtube.com/watch?v=-J1iMFjF0Zc>

Barnett, S. D., Desai, D., Davis, T., Hawksworth, L., Keeling, E., Drake, J., & Cudjoe, J. (2020a). Development and Psychometric Testing of the Remote Visual Monitoring Acceptance Tool. *J Nurs Meas*, 28(3), 439-454. <https://doi.org/10.1891/JNM-D-19-00092>

Barreto, M. (2018). *Video Monitoring Technician (VMT) Program: UC San Diego Health 5+ Year Experience.*

Barreto, M., Burtson, P., Klein, A., Meehan, M., Neslage, M., Phillips, G., Polcer, R., & Vento, L. (2018). Video Monitoring Technician (VMT) Program: UC San Diego Health 5+ Year Experience. In.

Barrington, E., Foley-Danecker, M., Fraser, C., & Mahoney, J. (2018). The Impact of Video Monitoring on Patient Falls and Cost of Care. In. Grand Rapids, MI.

Berger, R. (2018). *Virtual Support Technology Keeps Patients Safe.* Cox Health. <https://www.coxhealth.com/newsroom/virtual-support-technology-keeps-patients-safe/>

Bhee-Estacio, J., Burtson, P., & Vento, L. (2015). *Video Monitoring: Improving Patient Safety and Efficiencies in Increased Observation.* San Diego, CA.

Bradley, K. (2016). Remote Video Monitoring: A Novel Approach in Fall Prevention [Clinical Review]. *J Contin Educ Nurs*, 47(11), 484-486. <https://doi.org/10.3928/00220124-20161017-04>

Brooks, R. (2015). *Patient Education Along With the Use of a Tele-sitter Can Help Reduce Patient Falls* [Poster].

Burtson, P. L., & Vento, L. (2015). Sitter Reduction Through Mobile Video Monitoring: A Nurse-Driven Sitter Protocol and Administrative Oversight. *J Nurs Adm*, 45(7-8), 363-369. <https://doi.org/10.1097/nna.0000000000000216>

Byron, C., & Lopez, V. (2019). One Aim, Double Gain. In. Scottsdale, AZ.

Cacchione, J., Lopez, F., Oostra, R., Slubowski, M., & Votruba, L. (2021). *Systemness Across the Care Continuum.* Modern Healthcare. <https://s3-prod.modernhealthcare.com/2021->

[01/AvaSureSystemness.pdf?adobe\\_mc=MC MID%3D01749842362520363241330956035401323250%7CMCORGID%3D138FF2554E6E7220A4C98C6%2540AdobeOrg%7CTS%3D1610124247](https://www.avasure.com/01/AvaSureSystemness.pdf?adobe_mc=MC MID%3D01749842362520363241330956035401323250%7CMCORGID%3D138FF2554E6E7220A4C98C6%2540AdobeOrg%7CTS%3D1610124247)

Castaneda, J. (2019). *Covenant Health in Lubbock has New Video Technology to Help Keep an Eye on Patients*. KCB D. <https://www.kcbd.com/2019/07/23/covenant-health-lubbock-has-new-video-technology-help-keep-an-eye-patients/>

Cipkala-Gaffin, J., Muti, B., Schmitt, K., Hebb, A., Kirchartz, K., Kapur, A., Kelley, J., Conte, C., Patterson, H., & Krafty, R. (2018). *Continuous Video Monitoring Versus Traditional Patient Safety Sitter in an Acute Care Setting: a 6-Month Outcome Analysis*. Grand Rapids, MI.

Cleaves, S., Goretski, L., Hourman, R., Manongdo, R., & Young, L. (2019). No Camera Left Behind!! In. Philadelphia, PA.

Cournan, M., Fusco-Gessick, B., & Wright, L. (2018). Improving Patient Safety Through Video Monitoring. *Rehabil Nurs*, 43(2), 111-115. <https://doi.org/10.1097/rnj.0000000000000089>

Craig, C., & Garrow, L. (2016). *AvaSys TeleSitter Use in Increasing Patient Safety*. Wichita, KS.

Crochet, L. (2018). *Hidden Treasures of Continuous Visual Monitoring*. Grand Rapids, MI.

Crowe, R. M., & Votruba, L. (2019). *Why Sentara Moved From Patient Sitters to TeleSitting: Patients with High Fall Risk Present a Major Concern for Healthcare Systems*. Becker's Hospital Review, Chicago, IL. [https://assets.asccommunications.com/whitepapers/avasure-wp-november-2019-updated.pdf?utm\\_campaign=AvaSure\\_WP\\_Nov\\_2019&utm\\_medium=email&hsmi=79803580&hsenc=p2ANqtz--sgGGrcACDSrbXnCrwZFO-q3HCyNt7eeu2yFQwXAhUaq1xOfT7jqBqsEM6e415N4uuARRkpu8Fs\\_v4AMcHeKs0LnD\\_6\\_zkOOsZWejveZlqq1Y3Yw&utm\\_content=79803580&utm\\_source=hs\\_automation](https://assets.asccommunications.com/whitepapers/avasure-wp-november-2019-updated.pdf?utm_campaign=AvaSure_WP_Nov_2019&utm_medium=email&hsmi=79803580&hsenc=p2ANqtz--sgGGrcACDSrbXnCrwZFO-q3HCyNt7eeu2yFQwXAhUaq1xOfT7jqBqsEM6e415N4uuARRkpu8Fs_v4AMcHeKs0LnD_6_zkOOsZWejveZlqq1Y3Yw&utm_content=79803580&utm_source=hs_automation)

Croyle, V., & Hagen, A. (2018). *Continuous Virtual Monitoring*. Grand Rapids, MI.

Dador, D., Duong, J., & Seidl, G. (2019). *Circle of Health: TeleSitter Helps Monitor Patient's Well-Being When Loved Ones, Staff are Away*. <https://playvideo.bulletinintelligence.com/b79f7143-7621-4833-89b0-148acb058a56?cm=y>

Dame, D. (2020). *AvaSure Expands Leadership Team, Announces New TeleHealth Services to Improve Patient and Staff Safety*. Cision PR Newswire. <https://www.prnewswire.com/news-releases/avasure-expands-leadership-team-announces-new-telehealth-services-to-improve-patient-and-staff-safety-301170672.html>

Davis, K., & Euliarte, M. A. (2016). *Journey in Improving Patient Safety*. Grand Rapids, MI.

Davis, K., Euliarte, M. A., & Phillips, T. (2017). *Video Monitoring & Nurse Satisfaction*. Grand Rapids, MI.

Davis, K., Euliarte, M. A., & Phillips, T. (2017). Video Monitoring and the Patient Experience of Care. In. Grand Rapids, MI.

Davis, K., Euliarte, M. A., Roberts, D., & Rodriguez, D. (2015). *Video Monitoring Reduces Falls as Well as Cutting Costs for Hospitals*. Healthcare Risk Management. <https://www.reliasmedia.com/articles/135864-video-monitoring-reduces-falls-as-well-as-cutting-costs-for-hospitals>

Dealmeida, S., & Longbard, L. (2016). Keeping Patients Safe Using Patient-Centered Video Monitoring. In (pp. 32). Valhalla, NY: Northwell Health.

Delisle, L., Mitchell, M., & Lakatos, B. (2015). *Effective Communication Tools for Use with Continuous Virtual Monitoring*. Boston, MA.

Dizon, M., & Reinking, C. (2016). *Watch Out! Using Visual Technology Innovation to Improve Patient Outcomes*. San Diego, CA.

Dreher, M. C., Quigley, P. A., Rick, C., & Weston, M. J. (2019). *With Medical Errors Persisting, Why Aren't Cost-Effective Safety and Quality Solutions Gaining More Traction?* Becker's Hospital Review. <https://www.beckershospitalreview.com/quality/with-medical-errors-persisting-why-aren-t-cost-effective-safety-and-quality-solutions-gaining-more-traction.html>

Ehsanyar, H., & Keeling, E. (2018). *Layered Monitoring Keeps the Patients Safe & Reallocates Scarce Resources More Effectively*. Grand Rapids, MI.

Evans, K., & Frierson, G. (2018). New Kids on the Block: An Inspired Journey. In. Grand Rapids, MI.

Farina-Mulloy, D. (2015a). *Evaluating Success: A Multi-component Evaluation*. Boston, MA.

Farina-Mulloy, D. (2015b). Preparing the Way, Reducing Falls, and Enhancing Safety in Hospitals. In. Boston, MA.

Farina-Mulloy, D., Lee, S., Stanghellini, E., & Walsh, J. (2016). *Partnering with Family Advisors for High-Quality Video Monitoring*. New York, NY.

- Ferenc, J. (2017, August 31, 2017). *Video Monitoring Keeps Patients Safe and Cuts Costs*. <https://www.hfmmagazine.com/articles/3083-video-monitoring-keeps-patients-safe-and-cuts-costs-at-university-of-maryland-medical-system>
- Flaherty-Robb, M., Hickey, K., Krebs, K., MacIntyre, D., Maki, S., Philo, R., Robertson, A., & Rodriguez, S. (2016). *Alternative Modalities of Patient Observation: Providing Increased Observation While Decreasing Costs*. Ann Arbor, MI.
- Force, S. R. A. C. T. (2017). 2017 Suicide Education Update TeleSitter. In. Prince Frederick, MD.
- Forgione, L. (2017). TeleSitter Program Reduces Falls and Costs. In.
- Fote, T., Gmeiner, J., Hallum, J., Larsen, B., Snyder, J., Wilbert, S., & Wolf, A. (2015). *Implementation of Tele-Sitter to Promote Patient Safety & Efficient Staffing Use*.
- Gandhi, K., Rodgers, E., & Sanders, T. (2017). Patient Safety Benefits of Real-Time Video Observation. In (pp. 18). Baltimore, MA: AONE.
- Gates, G., & Parker, T. (2017). Keeping Patients Safe & 1:1 Sitter Cost Down Through Video Monitoring. In. Austin, TX.
- Gelfand, A., & Keiley, D. (2018). Video Monitoring as Part of Our Magnet Story at South Nassau. In. Grand Rapids, MI.
- Graham, E. (2020). *The Miriam Honored for Reducing Patient Falls with Use of Monitoring Devices*. <https://pbn.com/the-miriam-honored-for-reducing-patient-falls-with-use-of-monitoring-devices/>
- Greeley, A. M., Tanner, E. P., Mak, S., Begashaw, M. M., Miake-Lye, I. M., & Shekelle, P. G. (2020). Sitters as a Patient Safety Strategy to Reduce Hospital Falls: A Systematic Review. *Ann Intern Med*, 172(5), 317-324. <https://doi.org/10.7326/M19-2628>
- Green, J. (2015). *Oakwood Healthcare Invests in Patient Care Tech*. Crain's Detroit Business. <https://www.craindetroit.com/article/20150906/NEWS/309069981/oakwood-healthcare-invests-in-patient-care-tech>
- Hebb, A. M. (2019). Continuous Video Monitoring Versus Traditional Patient Safety Sitter in an Acute Care Setting. In. Philadelphia, PA.
- Inglesby, T. (2013). *Fall Prevention: No, Falls are not Inevitable*. PSQH. <https://www.psqh.com/analysis/no-falls-are-not-inevitable/#:~:text=Patients%20fall,result%20is%20often%20a%20fall.>
- Jeffers, S., Searcey, P., Boyle, K., Herring, C., Lester, K., Goetz-Smith, H., & Nelson, P. (2013). Centralized video monitoring for patient safety: a Denver Health Lean journey. *Nurs Econ*, 31(6), 298-306.
- Jennifer, R.-C., Rossillo, K., & Seidl, G. (2019). Hub & Spoke. In. Grand Rapids, MI.
- Jensen, K., Roehrig, N., Truong, C., & Wallace, J. (2018). *Infant Fall Prevention*. Grand Rapids, MI.
- Johnson, S. R. (2020). *COVID-19 Sparking Innovative Uses of Existing Technologies*. Modern Healthcare Magazine. <https://avasure.com/wp-content/uploads/2020/05/MHCovid-19InnovationAvaSure.pdf>
- Jones, L., & Winter, B. (2018). *Watch Me NOT Fall Without You!*, Grand Rapids, MI.
- Keeling, E., Cudjoe, J., Hawksworth, L., Drake, J., & Davis, T. (2020a). Remote Visual Monitoring During a Pandemic. *J Nurs Meas*, 28(3), 437-438. <https://doi.org/10.1891/JNM-D-20-00100>
- Kelly, M., & Paturalski, S. (2019b, February 27, 2019). *Webinar Part 1: Keeping the Suicidal Patient Safe*. <https://register.gotowebinar.com/recording/6010054099856273923>
- Kluemper, D. (2018). Video Monitoring and Nurse Satisfaction. In. Grand Rapids, MI.
- Krasniansky, A. (2020). *TeleSitter are Entering Hospital Rooms. How Will They Change Patient Care?* <https://blog.petrieflom.law.harvard.edu/2020/03/10/telesitters-are-entering-hospital-rooms-how-will-they-change-patient-care/>
- Kroll, D. (2017). *CVM for Suicide Risk Precautions*. Grand Rapids, MI.
- Kroll, D. (2018). *CVM for Suicide Risk Precautions*. Orlando, FL.
- Kroll, D. S., Stanghellini, E., DesRoches, S. L., Lydon, C., Webster, A., O'Reilly, M., Hurwitz, S., Aylward, P. M., Cartright, J. A., McGrath, E. J., Delaporta, L., Meyer, A. T., Kristan, M. S., Falaro, L. J., Murphy, C., Karno, J., Pallin, D. J., Schaffer, A., Shah, S. B., Lakatos, B. E., Mitchell, M. T., Murphy, C. A., Gorman, J. M., Gitlin, D. F., & Mulloy, D. F. (2019). Virtual monitoring of suicide risk in the general hospital and emergency department. *Gen Hosp Psychiatry*, 63, 33-38. <https://doi.org/10.1016/j.genhosppsych.2019.01.002>

- Lagasse, J. (2020, April 6, 2020). *COVID-19: Shortages of protective equipment, insufficient tests plague hospitals, OIG finds*. Healthcare Finance. Retrieved April 12 from <https://www.healthcarefinancenews.com/news/covid-19-shortages-protective-equipment-insufficient-tests-plague-hospitals-oig-finds>
- Lauer, C. (2013, October 19, 2013). *Chuck Lauer: A Simple Solution to Fall For*. Becker's Hospital Review. <https://www.beckershospitalreview.com/quality/chuck-lauer-a-simple-solution-to-fall-for.html>
- LeClaire, A. (2018). *Using Technology in the Fight Against Patient Falls*. Grand Rapids, MI.
- LeClaire, A. (2019). *Using Technology in Constant Observation and the Fight Against Falls*. In. Scottsdale, AZ.
- Lee, A., & Harrison, N. (2016). *A Clear Vision For Patient Safety: Utilizing Remote Visual Monitoring For Improving Patient Outcomes*. Houston, TX.
- Lee, G., Pretty, T., & Styles, C. (2017, March 29, 2017). *S.C. Hospital Uses Innovative System to Keep Patients Safe*. <https://www.youtube.com/watch?v=RNZH55ml7Kk>
- Libcke, J., & Novak, N. (2014). *Safe Culture Created on a Neuroscience Rehabilitation Unit Using Video Monitoring*.
- Little, A. (2018). *Ramping Up Safety at Phoebe and Marketing with Purpose*. In. Grand Rapids, MI.
- Long, D. (2017). *The ROI of Video Monitoring: Making the Numbers Make \$ense*. In. Grand Rapids, MI.
- Long, D. (2018). *The Return on Investment of Video Monitoring - Making the Numbers Make Cents*. In. Grand Rapids, MI.
- Lopez, F., Myers, K., O'Brien, J., Votruba, L., & Wilt, L. (2020). *Breaking the Glass Ceiling in Healthcare Technology is a Slow, Steady Process*. Modern Healthcare. <https://www.modernhealthcare.com/technology/breaking-glass-ceiling-healthcare-technology-slow-steady-process>
- Lucas, S. (2017). *AvaServer 18*. In. Grand Rapids, MI.
- MacDonald, L., & Paturalski, S. (2016). *Suicidal Patient Observation: Our Journey*. In. Grand Rapids, MI.
- MacPherson, B. (2018). *Completing the Circle: AvaSys' Critical Role in Long Term Acute Care & Rehab Care*. In. Grand Rapids, MI.
- Mancuso, J. (2018, January 1, 2018). *Preventing Falls Through Telemonitor Use*.
- Marquez, H. (2019). *TeleSitter Technology Increases Patient Safety at Covenant Health Plainview*. <https://www.myplainview.com/news/article/Tele-Sitter-technology-increases-patient-safety-14425430.php>
- Mast, D., & Perry, J. (2016). *Visual Monitoring Unit*. In. Grand Rapids, MI.
- McCall, R. (2020). *Remote Safety Monitoring During COVID-19*. In. Grand Rapids, MI.
- McCurley, J. (2015). *A New Approach to Fall Prevention in Inpatient Care*. In. Austin, TX.
- McCurley, J. (2018). *St. Davids North Austin - AvaSys TeleSitter Solution*. <https://vimeo.com/255569113>
- McCurley, J., & Pittman, J. (2017). *AvaSys Telemonitoring Usage in the Long Term Acute Care Setting*. Grand Rapids, MI.
- Mull, C. (2018). *What You Can Do About Workplace Violence*. In. Grand Rapids, MI.
- Nelson, D. (2021). *Company Meets Pandemic Need with Free Monitoring Licenses*. Grand Rapids Business Journal. <https://grbj.com/news/technology/company-meets-pandemic-need-with-free-monitoring-licenses/>
- Newsletter, C. E. (2018). *Virtual Support*. Cox Connection. <https://issuu.com/coxhealth/docs/connex0518>
- Olinger, T. (2018). *AvaSure Symposium: Keeping the Patient Safe While Saving Money*. In. Grand Rapids, MI.
- Olinger, T. (2018, 06/29/2020). *Why Benefis Health System Adopted Video Patient Monitoring: Q & A With Benefis President Terry Olinger*. Becker's Hospital Review. <https://www.beckershospitalreview.com/quality/why-benefis-health-system-adopted-video-patient-monitoring-q-a-with-benefis-president-terry-olinger.html>
- Oster, C. A. (2018). *How Video Monitoring and Data are Being Used to Keep Nurses Safe*. In. Grand Rapids, MI.
- Outcomes of Patient Engaged Video Surveillance on Falls, Other Adverse Events, and Workforce Safety*. (2019). In P. A. Quigley (Ed.).
- Papachristou, K. (2017). *AvaSys Use in a Pediatric Facility*. In. Grand Rapids, MI.



- Parks, J. (2018). *Effort Continues to Prevent Patient Falls Within Phoebe Health System*. Albany Herald. [https://www.albanyherald.com/news/local/effort-continues-to-prevent-patient-falls-within-phoebe-putney-health-system/article\\_a4825f7b-f183-5fd9-84c5-96161db63375.html](https://www.albanyherald.com/news/local/effort-continues-to-prevent-patient-falls-within-phoebe-putney-health-system/article_a4825f7b-f183-5fd9-84c5-96161db63375.html)
- Paturalski, S. (2017). Suicidal Observation: Our Journey. In. Grand Rapids, MI.
- Pedersen, C. (2017). Reduce Inpatient Falls by Integrating New Technology with Workflow. In.
- Peterson, S. (2017). *Implementing a Video Monitoring Practice Change*. Grand Rapids, MI.
- Platte, E. (2017). *Successful Early Adoption of TeleSitters on a Neuro Step-Down Unit*. Grand Rapids, MI.
- Playford, B. (2020). *The Evolution of Inpatient Monitoring*. Healthcare Business Today. <https://www.healthcarebusinesstoday.com/the-evolution-of-inpatient-monitoring/>
- Proctor, L. (2014, November 19, 2014). *A New Approach to Fall Prevention in Inpatient Care*. Patient Safety and Quality Healthcare. <https://www.psqh.com/analysis/a-new-approach-to-fall-prevention-in-inpatient-care/>
- Punke, H. (2015). *Zero Injuries From Patient Falls: One Hospital Demonstrates How It's Possible*. Becker's Hospital Review. <https://www.beckershospitalreview.com/quality/zero-injuries-from-patient-falls-one-hospital-demonstrates-how-it-s-possible.html>
- Purvis, S., Kaun, A., McKenna, A., Weber Viste, J., & Fedorov, E. (2018). Outcomes of Clinical Nurse Specialist Practice in the Implementation of Video Monitoring at an Academic Medical Center. *Clin Nurse Spec*, 32(2), 90-96. <https://doi.org/10.1097/NUR.0000000000000356>
- Quigley, P.A., Votruba, L. (2019). Outcomes of Patient Engaged Video Surveillance on Falls, Other Adverse Events, and Workforce Safety. Orlando, FL.
- Quigley, P. A., Votruba, L., J., & Kaminski, J. (2019a). Video Surveillance and Nursing Workforce Safety. *American Nurse Today*.
- Quigley, P. A., Votruba, L., & Kaminski, J. (2019b). Outcomes of Patient-Engaged Video Surveillance on Falls and Other Adverse Events. *Clin Geriatr Med*, 35(2), 253-263. <https://doi.org/10.1016/j.cger.2019.01.005>
- Quigley, P. A., Votruba, L., & Kaminski, J. (2020). Impact of Patient-Engaged Video Surveillance on Nursing Workforce Safety: Patient Aggression/Violence. *Journal of Nursing Care Quality*, 35(3), 213-219. <https://doi.org/10.1097/ncq.0000000000000450>
- Quigley, P. A., Votruba, L., & Kaminski, J. (2020). Impact of Patient-Engaged Video Surveillance on Nursing Workforce Safety: Patient Aggression/Violence. *J Nurs Care Qual*, 35(3), 213-219. <https://doi.org/10.1097/NCQ.0000000000000450>
- Quigley, P. A., Votruba, L., & Kaminski, J. (2021). Registered Nurses, Patient-Engaged Video Surveillance, and COVID-19 Patient Outcomes. *MEDSURG Nursing*(Mar/Apr).
- Rios, S., Spataro, M., & Williams, J. (2014). Appropriate Sitter Utilization with Initiation of Remote Safety Monitoring. In. Rockford, IL.
- Roberts, B. (2018). *Inside Phoebe - TeleSitter*. <https://www.youtube.com/watch?v=KDt9zbKX4ZU>
- Rogers, A. (2020). *TeleSitter Program Offers Increased Patient Safety, Peace of Mind*. MRT (Midland Reporter-Telegram). [https://www.mrt.com/news/health\\_and\\_wellness/article/Tele-Sitter-Program-offers-increased-patient-15120929.php](https://www.mrt.com/news/health_and_wellness/article/Tele-Sitter-Program-offers-increased-patient-15120929.php)
- Roth, M. (2019). *5 Tech Tools That Could Change The Way Your Hospital Delivers Care*. Health Leaders. <https://www.healthleadersmedia.com/innovation/5-tech-tools-could-change-way-your-hospital-delivers-care>
- Roth, M. (2019). *Ochsner Reduces Patient Falls by 51% with TeleSitters*. Simply Compliance. <https://www.healthleadersmedia.com/innovation/ochsner-reduces-patient-falls-51-telesitters>
- Sadoff, S. (2018). A Successful Constant Observation Program the UW Health Way. In. Grand Rapids, MI.
- Sand-Jecklin, K., Johnson, J., Tringhese, A., Daniels, C., & White, F. (2019). Video Monitoring for Fall Prevention and Patient Safety: Process Evaluation and Improvement. *J Nurs Care Qual*, 34(2), 145-150. <https://doi.org/10.1097/NCQ.0000000000000355>
- Sand-Jecklin, K., Johnson, J., & Tylka, S. (2016). Protecting patient safety: Can video monitoring prevent falls in high-risk patients? *Journal of Nursing Care Quality*, 31(2), 131-138. <https://doi.org/10.1097/NCQ.0000000000000163>
- Schuetz, G. (2018). *TeleSitter Trifecta*. Grand Rapids, MI.

Shadman MD, K. A., Collier, R. J., Smith, W., Kelly, M. M., Cody MD, P., Taft MD., W., Bodine, L., & Sklansky MD, D. J. (2019). Managing Eating Disorders on a General Pediatrics Unit: A Centralized Video Monitoring Pilot. *Journal of Hospital Medicine*, 14(6), 357-360. <https://doi.org/DOI.10.12788/jhm.3176>

Sloan, T. (2016a). *Introducing AvaPrize: Three Healthcare Organizations Win Inaugural Awards for Best Uses of Remote Patient Monitoring*. [https://www.businesswire.com/news/home/20160418005368/en?utm\\_source=Main+List&utm\\_campaign=759d01fa04-AvaSure\\_Newsletter\\_0215&utm\\_medium=email&utm\\_term=0\\_03a93d7115-759d01fa04-323833569](https://www.businesswire.com/news/home/20160418005368/en?utm_source=Main+List&utm_campaign=759d01fa04-AvaSure_Newsletter_0215&utm_medium=email&utm_term=0_03a93d7115-759d01fa04-323833569)

Sloan, T. (2016b). *The AvaSys Video Patient Monitoring System is Reaching a Critical Mass*. <https://www.businesswire.com/news/home/20160204005380/en/The-AvaSys%C2%AE-Video-Patient-Monitoring-System-is-Reaching-a-Critical-Mass>

Spano-Szekely, L., Winkler, A., Waters, C., Dealmeida, S., Brandt, K., Williamson, M., Blum, C., Gasper, L., & Wright, F. (2019). Individualized Fall Prevention Program in an Acute Care Setting: An Evidence-Based Practice Improvement. *J Nurs Care Qual*, 34(2), 127-132. <https://doi.org/10.1097/NCQ.0000000000000344>

Spitzer, J. (2018). *Reduce 1:1 staffing and patient fall rates? Technology makes it possible*. Becker's Healthcare. <https://www.beckershospitalreview.com/quality/reduce-1-1-staffing-and-patient-fall-rates-technology-makes-it-possible.html>

Staff. (2014). *Humility of Mary Health Partners Installs AvaSys*. WFMJ. <https://avasure.com/humility-of-mary-health-partners-installs-avasys/>

Staff. (2020, May/June 2020). Hero in the Fight Against COVID-19. *Corp! Magazine*, 24.

Staff, C. H. T. (2020). *Video Tech Helps Monitor COVID In-Patients*. <https://www.canhealth.com/2020/08/26/video-tech-helps-monitor-covid-in-patients/>

Staff, C. M. H. (2020). CMH "TeleSitter" and Remote Monitoring To Enhance Patient and Staff Safety. <https://blog.cmhshealth.org/2020/05/01/cmh-uses-telesitters-and-remote-monitoring-to-enhance-patient-and-staff-safety/>

Staff, G. (2015). *AvaSys Tele-Sitters Reduce Staffing Pressures*. Genesis Health. <https://www.genesishealth.com/news/2015/avasys-tele-sitters-reduce-staffing-pressures/>

Staff, J. H. H. (2019). *One Person Safely Monitors 12 Patients, Thanks to TeleSitter*. <https://www.hopkinsmedicine.org/news/articles/one-person-safely-monitors-12-patients-thanks-to-telesitter>

Staff, K. (2016). *Hospital Utilizing Patient Video Monitoring System*. KSAL. <https://www.ksal.com/hospital-utilizing-patient-video-monitoring-system/>

Staff, L. C. M. H. (2017). *TeleSitter System Keeping Patients Safe*. <https://www.kplctv.com/story/35938820/telesitter-system-keeping-patients-safe/>

Staff, M. S. H. (2020). *In Isolation, but Not Alone: New Technology Helps Clinicians Communicate With Inpatients Who Have COVID-19*. Sinai Health News and Media July 2020. <https://www.sinaihealth.ca/news/isolated-but-not-alone-new-technology-helps-clinicians-communicate-with-inpatients-who-have-covid-19/>

System, B. H. (2018). Keeping the Complex Patient Care Safe While Reducing Costs with Video Patient Monitoring. In (pp. 22).

Team, G. N. (2020). *Patient at Kent Hospital Asks to Hear Roy Orbison - And CAN Makes it Happen*. GoLocalProv. <https://www.golocalprov.com/health/alexa-play-roy-orbison-kent-hospitals-tele-sitter-program-ties-patients-to>

Tzeng, H. M., Grandy, G. A., & Yin, C. Y. (2013). Staff response time to call lights and unit-acquired pressure ulcer rates in adult inpatient acute care units. *Contemp Nurse*, 45(2), 182-187. <https://doi.org/10.5172/conu.2013.45.2.182>

VanWie, S., & Wright, L. (2015). *Preventing Patient Falls with an In-Room Video Monitoring System*.

VanWie, S., & Wright, L. (2016). Preventing Patient Falls with an In-Room Video Monitoring System. In. Grand Rapids, MI.

Votruba, L. (2019). Updates on Monitoring for Suicide Risk & Workplace Violence. In. Scottsdale, AZ.

Votruba, L., & Cipkala-Gaffin, J. (2020). Managing Behavioral Health Patients in Acute Care and Emergency Departments with Remote Safety Monitoring. In. Orlando, FL.

Votruba, L., Graham, B., Wisinski, J., & Syed, A. (2016). Video Monitoring to Reduce Falls And Patient Companion Costs For Adult Inpatients. *Nurs Econ*, 34(4), 185-189.

Westle, M., Burkert, G. A., & Paulus, R. A. (2019). Reducing Inpatient Falls and Injury Rates by Integrating New Technology with Workflow Redesign. *NEJM Catalyst*.



Wheeler, S. L. (2018). *Continuous Virtual Monitoring*. Los Angeles, CA.

Wiley, E. (2017). *SRHC Wins Leadership in Quality Award for Fall Prevention Initiatives*. Salina Journal. <https://www.salina.com/ca4810a1-fe39-5596-8ed2-c4ca08ee773b.html>